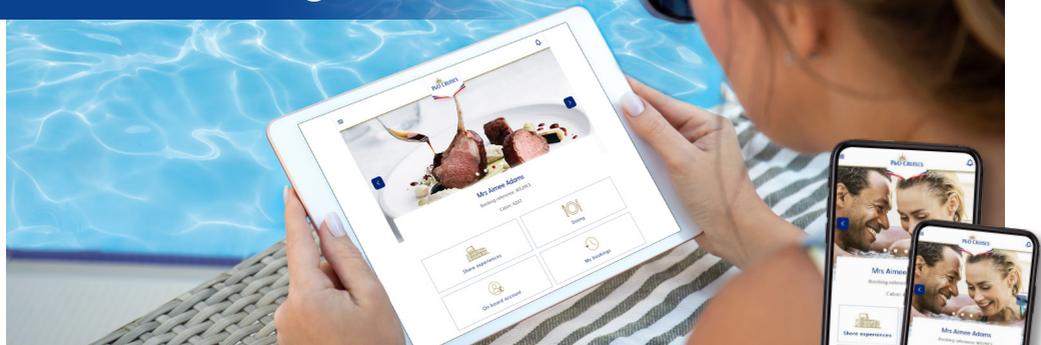


Your 'how to' guide



Holiday your way with My Holiday

Our new on-board app is your pocket planner

We're excited to introduce our brand-new app, My Holiday. You can access it once you're on board via your own device (mobile phone or tablet) and you'll have the power to personalise your experience from the comfort of your cabin, sun lounge, wherever!

How do I access My Holiday?

My Holiday is available to use while you're on board via the free guest Wi-Fi: **'P&OCruises_Guest_WIFI'**.

My Holiday is a web app so you don't need to download anything. To access it, you open your internet browser and visit **myholiday.pocruiises.com**. Or you can open your camera on your device and hold it over the QR code opposite, a link will pop up that you tap to take you to My Holiday.



For the best experience, we recommend using My Holiday in Safari or Chrome. To avoid any unwanted data charges, you can switch your device to airplane mode (or similar), or turn off your mobile data.

How do I log into My Holiday?

To log in, you'll need your pass number which is found on your cruise card and differs to your booking reference number. Your cruise card number is the last six digits below the barcode.

Having trouble logging in? Head to a My Holiday experience desk on board – they are found in multiple locations around the ship and our friendly team will be more than happy to help.

How to add My Holiday to your home screen

Once you get on board you can add My Holiday to your device's home screen for easy access.

On iOS

1. Open myholiday.pocruiises.com in your internet browser
2. Tap the 'More' icon:

3. Tap 'Add to Home Screen'
4. Tap 'Add' at the top right of the screen

On Android

1. Open myholiday.pocruiises.com in your internet browser
2. Tap the 'Menu' icon – depending on your device, it may look like this:

3. Tap 'Add to home screen'
4. Tap 'Add automatically'

A shortcut to My Holiday will then appear on your device's home screen – tap on this icon at any time to open My Holiday.

What can I do with My Holiday?



View your on-board account summary

On the My Holiday home page, you can select the 'On-board account' icon to see a summary of your spending. This will detail any remaining on-board spending money you may have as well as transactions for all guests registered to your on-board account.



Join a virtual queue

For restaurants that allow walk-ins or offer Freedom dining (and therefore aren't bookable), you typically go to the restaurant and queue for a table. With My Holiday, you can join the queue when a restaurant is open from anywhere on the ship via your device! Meaning more time to enjoy yourself while we prepare your table.

To join a virtual queue, select the 'Dining' icon from the My Holiday home page. Open restaurants available for queuing will appear at the top of the page. If a restaurant you want isn't showing, this means it's either not open yet or requires a booking.

Once you've joined a queue, you must keep this page on My Holiday open. You'll be shown an estimated wait time and we'll let you know as soon as your table is ready. You then select 'I'm on my way' and head to the restaurant; your table will be waiting for you when you arrive.



Make a dining reservation

For restaurants that require a dining reservation, you can browse and book a table via My Holiday. And not just for your next meal, you can make bookings for your entire holiday. Head to the 'Dining' icon on the My Holiday home page and select 'FIND ME A TABLE'. You can then search when you'd like to eat and how many guests you need a table for. Tap the 'SEARCH' button and the restaurants available to book at your time and date will appear.

Want to see your booking? Head to 'My bookings' or 'My diary'.



Manage your existing bookings

Select the 'My bookings' icon from the My Holiday home page to see a summary of all of your bookings. This includes any bookings made before your holiday via My P&O Cruises.

You are also able to review and cancel certain booked items; if available, a 'CANCEL BOOKING' button will appear underneath a booking, which you can select.

As we continue development of the app we'll have more exciting features on the way. It's never been easier to holiday your way.

If you have any queries about My Holiday while you are on board, you can call our holiday experience number from your cabin or drop by at a My Holiday experience desk (found in multiple locations around the ship).

Our Reception team is also available 24 hours a day.