

## TERMS AND CONDITIONS:

### P&O CRUISES CHRISTMAS PRIZE DRAW

December 2025

#### (Prize Draw)

1. The promoter is Carnival plc trading as P&O Cruises, Carnival House, 100 Harbour Parade, Southampton SO15 1ST (**Promoter**).
2. The terms and conditions which apply to this Prize Draw are available at [pocruises.com/win-a-cruise](https://pocruises.com/win-a-cruise) (**Website**). By entering this Prize Draw, you will be deemed to have read and understood these terms and conditions and to have agreed to be bound by the same.

#### How to Enter

3. The Prize Draw will run from 00:00 GMT on 5 December 2025 (**Opening Date**) until 23:59 GMT on 19 December 2025 (**Closing Date**) inclusive.
4. To take part in this Prize Draw you must visit: [pocruises.com/win-a-cruise](https://pocruises.com/win-a-cruise) after the Opening Date and complete and submit the entry form available there.
5. All entries must be received by the Promoter no later than 23:59GMT on the Closing Date. All entries received after the Closing Date are automatically disqualified.
6. The maximum number of permitted entries per entrant is 6 (including Additional Entries). If entrants do not also opt-in and give consent to receive direct marketing communications on the website only 1 entry to Prize Draw will be made.
7. No purchase is necessary to enter the draw.

#### Marketing Consents and Additional Entries

8. Entrants who enter the Prize Draw and also opt-in and give consent to receive direct email marketing communications from P&O Cruises will be eligible to receive 5 additional entries into the Prize Draw (**Additional Entries**).
9. To opt-in, entrants must select the appropriate tick box on the Website at the same time they enter the Prize Draw.
10. By opting in to receive direct marketing communications, entrants agree to be contacted by P&O Cruises via email with details of the latest news, special offers and other offers promoted by P&O Cruises.
11. Entrants can withdraw their consent to receive direct email marketing at any time by following the unsubscribe instructions provided in the email communications sent to them. Withdrawal of this consent will not affect their eligibility for entries into the Prize Draw already granted, including any Additional Entries.

#### The Prize

12. One prize is available. The prize is a cruise for two adults (aged 18 and above) sharing a 'GF grade' Balcony cabin on board the Promoter's ship Arvia during cruise number K608 which departs from Southampton on 12 April 2026 and lasts for 14 nights (the **Prize**).
13. The Prize includes accommodation on board, on-board main meals (excluding specialty restaurants for which an additional charge will apply), on-board entertainment and use of most facilities on board.
14. The Prize does not include transportation to and from the winner and/or their guest's homes to Southampton, travel insurance, drinks, spa treatments, shore excursions, luggage fees, personal expenses, or purchases made on board.

15. It is the responsibility of the prize winner to ensure they and their guest have valid passports and travel insurance, meet all required travel requirements, and obtain any vaccinations and visas required to take part in the Prize. The winner and their guest are required to have adequate travel insurance as a condition of travel.
16. The promoter's booking conditions will apply to the Prize. These can be viewed at: <https://www.pocruises.com/legal-and-privacy/booking-terms-and-conditions>
17. The Prize is non-transferrable, non-exchangeable and no cash alternative is available.
18. Should the Prize become unavailable a substitute of equal value shall be provided by the Promoter. The Promoter reserves the right, at their discretion, to replace the Prize (or part thereof) with an alternative prize (or part thereof) of equal or higher value. Such alternative prize may take place on board a different vessel or during different dates if circumstances outside the Promoter's control require, such circumstances including but not limited to the cancellation or restriction of the Prize in accordance with any government-issued guidelines.

### **Winners**

19. One winner will be randomly selected from all valid entries received by the Promoter before the Closing Date.
20. The Promoter will contact the winner as soon as practicable following the Closing Date using the details provided when entering the Prize Draw.
21. Should the Promoter be unable to contact the winner within 21 days of the Closing Date or should the winner be unable to accept the Prize, the Promoter reserves the right to award the Prize to an alternative winner, drawn in accordance with these terms and conditions.
22. By entering the Prize Draw you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your entry.

### **Eligibility**

23. The Prize Draw is only open to all UK residents aged 18 or over except the following persons:
  - a. Employees of the Promoter (or any of their associated or group companies),
  - b. Employees or agents of any suppliers to the Promoter, or
  - c. Employees of any partner to the Promoter acting in connection with the Prize Draw, or
  - d. members of the immediate family or households of the persons shown at 23 a), b) and c) above.
24. No bulk or third-party entries will be accepted. The Promoter will not accept entries that are automatically generated by computer; illegible, have been altered, reconstructed, forged or tampered with or are incomplete.

### **Limitation of Liability**

25. There are certain things for which the Promoter does not accept any liability to you. The Promoter cannot exclude or limit its liability for death or personal injury caused by its negligence, or loss caused by a false statement where the statement is made fraudulently. Otherwise, the exclusions described at clause 26 and 27 will apply. References to the "Promoter" in these paragraphs include all of the Promoter's associated companies, agents or any other third parties involved in the Prize Draw.
26. The Promoter will not be responsible for (and will have no liability in connection with) the following occurrences, to the extent that they occur for reasons beyond the Promoter's reasonable control:
  - a. any postponement or cancellation of the Prize Draw,
  - b. any changes to Prize(s) or the way in which they can be used;
  - c. any act or default of any third-party supplier.

27. The Promoter does not accept responsibility for network, computer, hardware or software failure of any kind, which may affect the sending, receipt or processing of your entry.

#### **Personal Data**

28. The Promoter will use the personal data you provide for the purpose of administering this Prize Draw and to facilitate the redemption of prizes. If you have also elected to receive news and information on offers from the Promoter you agree that the personal data you provide will also be used for this purpose. Personal data will be processed in accordance with the Promoter's privacy notice available at [www.pocruises.com/privacy](http://www.pocruises.com/privacy)

29. The surname and county of the prize winner will be available from the Promoter by sending an email including the name of the competition to [competitions@pocruises.com](mailto:competitions@pocruises.com). If you object to any or all of your surname, county and winning entry being made available, please contact the Promoter at [competitions@pocruises.com](mailto:competitions@pocruises.com). In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

#### **General**

30. If the Promoter has grounds to suspect any entrant or third party of cheating, deception or fraudulent or unsportsmanlike conduct of any kind (including, without limitation, manipulating the Prize Draw, choice of prize winner or any entry) the Promoter reserves the right (in its sole discretion) to disqualify any entrant, entry or person it reasonably believes to be responsible for, or associated with, such activity. The Promoter's decision in such matters shall be final.

31. The Promoter reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Prize Draw with or without prior notice due to reasons outside its reasonable control.

32. These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.